



### *Help at Home*

#### **How it Works**

- If you are seeking private care, we can arrange to visit you in your home to discuss your needs and develop a tailored service plan to support you. Once you are enrolled, we simply start your services.
- If you are seeking support through NDIS/My Aged Care, we can assist you in arranging an assessment of your needs and eligibility for funding.
- Once you are approved for services, we can organise support in a way that best fits you.

## **Who We Are**

#### **About Us**

Australian United HomeCare (AUnited) as an Approved Home Care Service Provider has become a leader in the local communities. We speak your language and understand your culture and special needs. Quality care is what we always stand for.

We provide services in your home to help you remain living independently. From occasional or short-term services to round-the-clock options, we can help tailor services to meet your individual needs, all provided by our professional, locally based staff.

#### **Contact Us**

Phone: 02 80901672 (8am to 8pm)

Email: [helpdesk@aunitedgroup.com.au](mailto:helpdesk@aunitedgroup.com.au)

Web: <https://aunitedgroup.com.au>



#### **AUNITED HOME CARE**

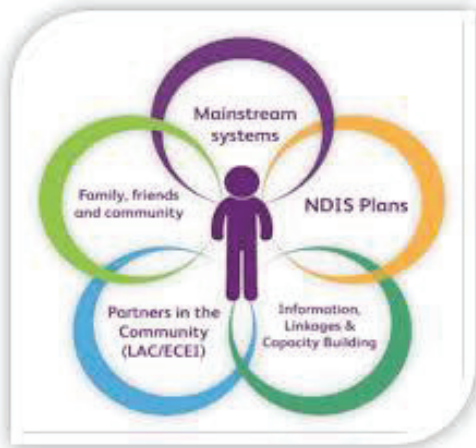
Parcel Locker  
10229 52043, 26  
Brookhollow Avenue  
Norwest NSW 2153

## **Registered Provider**



## **AUNITED HOME CARE**

*Empowering all people to  
take ownership of their life  
through the services we  
provide.*



## Our Services

### Disability Care

As registered NDIS provider, we provision the following classes of supports under participant's plans.

- ✓ Assistance with daily personal activities
- ✓ Community Nursing care
- ✓ Development of daily living and life skills
- ✓ Household Tasks
- ✓ Participation in community, social and civic activities
- ✓ Management of funding for supports in participant's plan

### Home Care Packages

A Home Care Package is an individually funded program offered by the Government to subsidise the cost of a person's care to enable them to remain living independently in their own home. It gives you the choice and flexibility to have services tailored to meet your specific care needs.

Once a package is approved and assigned to you, you will receive a letter with a reference number.

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*Our mission is to develop services to enhance quality of life and individual outcomes by delivering to people, who are ageing or living with disability, exceptional personalised in-home community support services that add value to their lives.*

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### TYPES OF PACKAGES

There are four different types of Home Care Packages that have services to meet different needs.

**LEVEL 1** is for basic care

**LEVEL 2** provides lower-level care

**LEVEL 3** provides intermediate care

**LEVEL 4** provides high levels of care

### Private Care

Our professional support team can visit you at home and discuss your particular needs.

Whether you need a little help with domestic tasks or shopping, or would like to get out and about more, or need 24-hour care, we will find a fee-for-service solution to meet your requirements.